



NOVEMBER 2008

IMPORTANT NEWS REGARDING RENTRIGHT VERSION 4

Dear RentRight 4 Customer:

A little over 1 year ago, Domin-8 purchased RentRight and its products – RentRight 3 and RentRight 4. After much time spent learning the products, their benefits and most importantly, their limitations, we now realize **that RentRight 4 is not the quality of product we think it should be.**

To give a bit of history...when RentRight 4 was developed by the RentRight team, they positioned it as an upgrade to RentRight 3. However, it was much more than that - it was a complete system overhaul. While RentRight 3 was a great, stable product, the technology it was built on was limiting. Instead of updating the technology behind RentRight 3, the company chose to build a completely new system with new technology, with little to no quality assurance and testing. They introduced RentRight 4 which resulted in an unstable and under-performing product.

What We Know

At Domin-8, we recognize that RentRight Version 4 can be an under-performing product, especially for our larger RentRight 4 customers. It is our goal to solve this issue and make it right.

We have determined that the best course of action is to discontinue the RentRight 4 product.

We do not take this decision lightly, but are confident that this is the best solution for you to have the most effective software for your business.

Your Options

Effective immediately, RentRight 4 will be discontinued. **This means that we will no longer provide support to any RentRight 4 customers.**

As part of your transition from RentRight 4, we would like to offer you two options to upgrade to one of our other property management software products in the Domin-8 family:

1. **Upgrade to TenantPro 7** – a strong property management solution with fully integrated accounting to satisfy your core property management needs. Visit domin-8.com/product/tenant_pro to learn more.
2. **Upgrade to Spectra** – a more comprehensive and flexible property management solution for those who need advanced portfolio reporting and control. Visit domin-8.com/product/spectra to learn more.

When Do I Need To Switch?

We are currently no longer selling RentRight 4 and discontinued support effective immediately. Please call us at 800-964-2792 x2048 or email tpsales@domin-8.com to upgrade today.

We sincerely thank you for your support and understanding. On behalf of our entire team at Domin-8, we appreciate your business and look forward to serving you in the future.

Sincerely,

A handwritten signature in black ink that reads "Tom Mastleton".

Domin-8 Enterprise Solutions
Chief Operating Officer